



March 23, 2020

Dear Valued Customer,

As changes are inevitably occurring at gun-fire speed throughout the United States, Water Engineering's executive team is keeping close tabs on the COVID-19 pandemic. We understand the current challenges and potential implications to our employees, customers and supply chain partners that these times carry. Water Engineering has taken numerous steps to ensure we remain open for business. We have increased our stock of raw materials to ensure our customers receive their products and services in a timely fashion. Daily communications transpire with our principal suppliers and warehouse facilities to understand product availability and lead times.

You may be aware of the Presidential Policy Directive 21 (PPD-21) which establishes national policy on critical infrastructure security and resilience. It is under this policy that designates the chemical and water & wastewater sectors as a critical infrastructure sector, hence allowing Water Engineering to remain open, engaged and supportive to our customers.

The President's Coronavirus Guidance published on March 16, 2020 instructs employees of Critical Infrastructure Industries to maintain normal work patterns during the global coronavirus outbreak. This employee, therefore, is carrying out a duty within a sector that has been designated as critical infrastructure, the continued operation of which is vital for security, national economic security, national public health, and safety.

At this time, we have no concerns about our ability to continue business as usual. As the coronavirus (COVID-19) situation continues to evolve, we are closely monitoring events and the guidance provided by the U.S. Centers for Disease Control (CDC). The health and wellness of all our employees and our business partners remains our highest priority. All employees and service personnel will continue to comply with CDC guidelines and recommendations, as well as state and local recommendations.

Sincerely,

David Wagenfuhr

President